

Confirmation number  
**586407187**

 Main driver  
**Mr. Ted Stoecker**

 Supplier  
**Sicily By Car**
**Pick-up**
**9 March 2024, Saturday, 12:00**

Florence Airport (FLR)

Type Free shuttle service

Address Via Palagio degli Spini, 50145 Firenze FI

Business hours 08:30 - 22:29 (Saturday)

Phone [0039 0 553 436 031](tel:00390553436031), [0039 3 457 462 661](tel:00393457462661)

 Pick up your car faster – check in online. For more details, visit the [My booking page](#).

For assistance please contact 0039 0553 436 031. Rent a Car Area. The desk is in the separate Rent a car area. A free shuttle bus service is in operation every 15-20 minutes and the stop is opposite the Arrivals Terminal. The shuttle bus in Firenze Airport is available from Mondays to Sundays from 05:00 am to 22:30 (every 15/20 minutes).

**Car details**
**Premium Elite SUV** Audi Q5 or similar, UFBD/UFBD

5 seats, 5 doors, Air Conditioning, Automatic, Diesel

✓ Fuel policy: Full to full      ✓ Unlimited mileage

Including: Airport surcharge, Road tax, Free modifications, State Tax

**Payment**
**Pay at pick-up** **390.04 EUR**  
 (~ 420.69 USD)

This price is converted to show you the approximate cost in USD. You'll pay in EUR. The exchange rate may change before you pay.

Additional driver 70.04 EUR

Cost of rental 320.00 EUR

Please note that prices and availability of optional extras are fully controlled by the car rental company and that prices are subject to change.

**Refundable Security Deposit** **1000.00 EUR (~1080.00 USD)**

Will be blocked on/taken from the main driver's credit card at pick-up. If no charges are incurred after the rental, it will be released or refunded.

**What you'll need to bring**

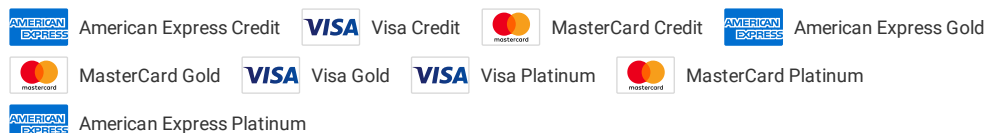
**Voucher** You'll need your voucher. It's best to read it before you travel so you'll know how to pick up the car, how to pay, and the supplier's Rental Conditions

**Driver's license** The main (and any additional) driver will need a valid physical driver's license with a photo. Learner's permits won't be accepted. You might also need an International Driving Permit (IDP) (see the supplier's Rental Conditions).

**Passport/Identity card** You'll have to show your passport or national ID card (see the supplier's Rental Conditions).

**Credit Card** **Refundable security deposit: € 1000.00 (~US\$ 1080.00)**

A deposit will be blocked on the customer's credit card until the end of the rental period.

**Accepted Credit cards** with the main driver's full name on them:


**Not accepted:** Someone else's card (including family members), Any Revolut Card, Any virtual payment (e.g. Google Pay, Apple Pay, etc.), Any prepaid card, Any debit card, Cash, Cheques

**Drop-off**
**16 March 2024, Saturday, 10:00**

Florence Airport (FLR)

Type Free shuttle service

Address Via Palagio degli Spini, 50145 Firenze FI

Business hours 08:30 - 22:29 (Saturday)

Phone [0039 0 553 436 031](tel:00390553436031), [0039 3 457 462 661](tel:00393457462661)

Please clarify drop-off instructions with the supplier upon pick-up.

**Protection**
**Included insurance**

- ✓ Collision Damage Waiver (deductible: ~US\$ 2895.00 - US\$ 4610.00)
- ✓ Theft Protection
- ✓ Third Party Liability (TPL)

**Full Coverage (Limit 3200 USD) ✓ Covered**

- ✓ Refundable theft deductible
- ✓ Damages to the car's body and undercarriage
- ✓ Windshield, windows, mirrors, wheels and tires
- ✓ Towing expenses
- ✓ Taxi expenses
- ✓ Lost keys or lockout fees
- ✓ Administration charges
- ✓ Fees for supplier's loss of use during repair

**Your risks are covered!** Additional coverage may be offered at the rental desk. You may decline this since your risks are covered.

**Please note:** The card must have chip and PIN capability.

The following is important information for you. This page is not required by the supplier.

### Before signing the rental agreement

<b>Additional coverage</b>	The rental supplier may offer you additional coverage. <b>You may decline this if you have purchased Full Coverage and are able to leave the deposit requested by the supplier.</b>  Important! Please note that staff at the rental desk may not know what is covered by products booked online like Full Coverage. The vehicle must be handed over to you after the deposit has been taken, even without the purchase of additional coverage. If the supplier refuses to hand over the vehicle unless additional coverage is purchased onsite, please have this fact confirmed in writing (including the reason why the coverage is deemed mandatory) and <a href="#">contact Discover Cars</a> .
<b>How to decline additional coverage</b>	I do not want additional CDW coverage. My booking includes coverage for the deductible and extended coverage.
<b>Check amounts</b>	<b>Before signing the rental agreement, check it for any unclear charges.</b> If in doubt, ask the rental desk employee for an explanation of any unclear points. If you are offered an upgrade to a higher vehicle category, please check whether it is free or not.
<b>Drop-off instructions</b>	Please clarify Drop-off instructions with Car Provider upon Pick-up.
<b>24/7 support</b>	If you have any issues when picking up the car, please <a href="#">contact Discover Cars</a> .

### When picking up the car

<b>Pick-up time</b>	<b>If you're going to be late, please contact the car rental supplier in advance at <a href="#">0039 0 553 436 031</a>, <a href="#">0039 3 457 462 661</a>.</b>
<b>Inspect the car</b>	<b>Before you leave the car rental supplier:</b> <ul style="list-style-type: none"> <li>- Check for damage to the car (exterior and interior).</li> <li>- Check the car's fuel level and mileage.</li> <li>- Check for necessary equipment (such as a first aid kit, safety vests, spare tire, warning triangle, etc.) and the car's operating instructions.</li> <li>- Familiarize yourself with how to operate the car including how to turn on the headlights, windshield wipers, and turn signal.</li> </ul> <b>If there are any issues, bring them up with the staff immediately.</b>
<b>Refusal</b>	If a member of staff refuses to hand over the car to you, please keep all related evidence, such as the employee's name and any printed materials, and <a href="#">contact Discover Cars</a> . Likewise, contact us immediately if you can not get in touch with the supplier upon arrival.

### When dropping off the car

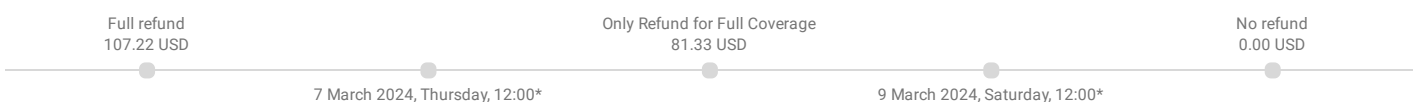
<b>Drop-off time</b>	Please return the car at the scheduled drop-off time. You will be charged an extra fee for dropping off the car late.
<b>Check for belongings</b>	Check for belongings Make sure you haven't left anything in the car when dropping it off. Don't forget to check the trunk. Cell phones, sunglasses, and umbrellas are the most common items that are left behind.
<b>Verify charges</b>	Have the condition of the rental car confirmed in writing. If there are any issues, please mention them to the staff and have them recorded. Please verify all of the fees charged under your rental contract and clarify when the rest of your deposit will be returned (keeping in mind that it may take longer depending on your bank). <b>Tip:</b> If no employee is present, take photos of the car and keep a copy of the rental agreement, other documents, and your fuel receipts.

### In the event of an accident or damage

<b>Call the police</b>	<b>Call the police and have an accident/damage report drawn up.</b> Be sure to inform the car rental supplier and follow their instructions.  <b>Important!</b> A police report is required both by the rental supplier and to be reimbursed for damages under our Full Coverage.
<b>Supplier support</b>	For assistance following an accident, contact the rental supplier directly at <a href="#">0039 0 553 436 031</a> , <a href="#">0039 3 457 462 661</a> .

### Cancellation policy

\* - local time at pick-up location



## Rental conditions of Sicily By Car

<b>Rate excludes</b>	The following surcharges may apply: Winterization fee.
<b>Mileage policy</b>	For rentals of 1–26 days, mileage is unlimited. For rentals lasting 27 to 45 days, mileage is limited to 2500 km per month. Mileage is limited, there will be a surcharge for each additional km. Details are available at the car rental company's reservation office.
<b>Driver requirements</b>	Minimum rental age is 30 years. A young driver fee applies to drivers under the age of 23.  Maximum rental age is 80 years. A Senior driver fee is not applied.  The driver license must have been issued by authorized authorities at least 1 year(s) before the date of the commencement of the rental.  The driver license must be written in Latin alphabet. In addition to the regular driver license, an International Driving Permit is also mandatory if the driver license is written in a language other than that of the renting country and/or in characters that cannot be read in the renting country. In addition to the regular driver license, an International Driving Permit is also mandatory if the customer is not a resident of the following country(ies): EU. Please note that the International Driving Permit is valid only if accompanied by the regular driver license.  In order to pick up the car, the renter and each additional driver must present the following documents: valid driver license, credit card on a main drivers name, Passport or ID card, booking voucher. To rent the following vehicle category(ies): Luxury, Premium, Special, you must provide the following document(s) at pickup: return flight ticket, flight information, local address (apartment; hotel; villa; etc.), 2 phone numbers (1 of which is landline), 2 credit cards.
<b>Refundable security deposit</b>	<b>€ 1000.00</b> (~US\$ 1080.00)  A deposit will be blocked on the customer's credit card until the end of the rental period.  Accepted Credit cards with the main driver's full name on them: American Express Credit, Visa Credit, MasterCard Credit, American Express Gold, MasterCard Gold, Visa Gold, Visa Platinum, MasterCard Platinum, American Express Platinum  <b>Not accepted:</b> Someone else's card (including family members), Any Revolut Card, Any virtual payment (e.g. Google Pay, Apple Pay, etc.), Any prepaid card, Any debit card, Cash, Cheques  <b>Please note:</b> The card must have chip and PIN capability.
<b>Payment policy</b>	This section only concerns payment; a credit card may be required for the security deposit (see the Refundable Security Deposit section).  Accepted Credit cards with the main driver's full name on them: American Express Credit, Visa Credit, MasterCard Credit, American Express Gold, MasterCard Gold, Visa Gold, Visa Platinum, MasterCard Platinum, American Express Platinum  <b>Not accepted:</b> Someone else's card (including family members), Any Revolut Card, Any virtual payment (e.g. Google Pay, Apple Pay, etc.), Any prepaid card, Any debit card, Cash, Cheques  <b>Please note:</b> The card must have chip and PIN capability.
<b>Optional extras and services</b>	Available special equipment: Baby seat (up to 1 year of age), Child seat (2-4 years of age). Prices for extras are shown on the booking page.  Adding additional drivers is allowed. There is an additional charge for each driver. Underage additional drivers are subject to both Young Driver and Additional Driver fees. When picking up the vehicle, all drivers must be present and must provide valid documentation.  During the winter season (15.11 to 15.04), Snow chains, Winter tires may be mandatory on certain roads in the following locations: Northern Italy, Central Italy, Southern Italy, Italy Islands. For more information please contact the car rental provider.  It is allowed to add up to 3 additional drivers. Delivery/collection service is not provided.
<b>Fuel policy</b>	The vehicle is provided with a full tank of fuel and must be returned with the same amount in order to avoid additional charges. For electric vehicles: the customer will receive the vehicle totally charged, and it is NOT necessary to return it with a full charge.
<b>Rental period</b>	The maximum rental period per agreement is 45 days.
<b>Business hours</b>	Service outside of business hours is available by request and for an additional charge. In order to have service out of hours, the renter must provide the following information: Phone number, Flight number.

Period of time, during regular working hours, when the car is still guaranteed for the customer, if the customer is late for pick up (the grace period) is 0 minutes.

Pick-up & Drop-off

Mon: 08:30 - 22:29

Tue: 08:30 - 22:29

Wed: 08:30 - 22:29

Thu: 08:30 - 22:29

Fri: 08:30 - 22:29

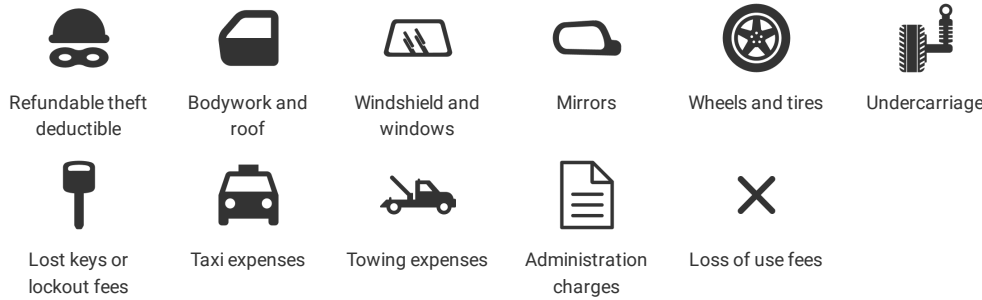
Sat: 08:30 - 22:29

Sun: 08:30 - 22:29

Period  
 7 days, 9 March 2024, 12:00 - 16 March 2024, 10:00

Limit  
 3200 USD

Paid  
 81.33 USD




**What's covered**


The rental company will first charge you, and Discover Cars will compensate you afterward.

**What's not covered**

- ✗ Damages that occurred while not complying with the terms of your rental agreement
- ✗ Damages resulting from unforeseeable or uncontrollable events
- ✗ Cleaning costs or damage to the car's interior
- ✗ Third-party damages

**Why 94% of customers are satisfied with Full Coverage**

- 
**We cover all exterior parts of the vehicle**, while other coverages often have many exclusions.
- 
**Excellent value at a low price** - an average of half the price of others!
- 
**Quick compensation** – claims are processed within 48 hours, on average.

**What you need to know**

- Extending your rental** It is important to contact Discover Cars if you plan to extend your rental so that Full Coverage can be extended. If you extend your rental past the date your Full Coverage ends, damages and fees incurred might not be covered.
- 
- Deposit information** When picking up your rental car, you will be required to leave a deposit. Usually, this is a hold on your credit card (in some cases, it may be charged). Full Coverage does not affect the standard deposit requirements; you will still have to leave a deposit. In the event you are charged for damages or other covered fees, the charges will be taken from your deposit. But after you file for compensation, you will be quickly reimbursed.
- 
- Cancellation** To cancel Full Coverage, please [contact Discover Cars](#). It can not be canceled after your rental's pick-up time.
- 
- Compensation** We review and approve compensation applications in 48 hours, on average. After your application is approved, we'll transfer the funds to you.
- To file a Full Coverage claim, visit the My Booking page, click the button in the Full Coverage section, and upload the following documents within 28 days of dropping off the car:
- The rental agreement you signed when you picked up the car (ask the rental company for a copy if you don't have one)
  - The rental company's assessment of the car's condition when you picked it up and when you returned it
  - The invoice from the rental company charging you for damage or other fees
  - A statement or receipt(s) showing payment of the charges for damage or other fees
  - Your bank account details (including bank name and address, account number/IBAN, SWIFT code, and any other information needed to make an international wire transfer) or PayPal address
  - A detailed description of the incident (include photographic and video evidence, if you have it)
  - A written police report (if applicable)

**Additional coverage may be offered at the rental desk. You may decline this as your risks are covered.**

**Additional coverage** The rental supplier may offer you additional coverage. **You may decline this if you have purchased Full Coverage and are able to leave the deposit requested by the supplier.** Important! Please note that staff at the rental desk may not know what is covered by products booked online like Full Coverage. The vehicle must be handed over to you after the deposit has been taken, even without the purchase of additional coverage. If the supplier refuses to hand over the vehicle unless additional coverage is purchased onsite, please have this fact confirmed in writing (including the reason why the coverage is deemed mandatory) and [contact Discover Cars](#).

**How to decline additional coverage** I do not want additional CDW coverage. My booking includes coverage for the deductible and extended coverage.

**24/7 support** If you have any issues when picking up the car, please [contact Discover Cars](#).